Case IQ™ | Formerly i-Sight

The New Gold Standard for Transparency and Safer, Empowered Workplaces.

To build a culture of ethical transparency, you need to make it easy and safe to speak up- and you have to be able to resolve those issues that are raised in a fair and timely manner. Combining Whistleblower Security's employee-centric hotline capabilities with Case IQ's advanced case management tools allows you to do just that.

WHISTLEBLOWER SECURITY

Case IQ™

Employee-Friendly Ethics Hotline

- Secure, anonymous incident reporting for all employees
- One Step Dialling to connect to the Helpline
- Immediate support in English, French, Spanish, German
- Hotline agents are experts in making employees feel safe and getting the right information on the call
- Calls are handled by a live agent- we never put callers on hold
- Average speed of answer is 30 seconds or less
- Interpretation service for over 150 languages
- Location-specific hotline numbers ready to use
- Custom branded greeting- promote your vision, mission, values and/or brand

Investigator-Friendly Case Management

- Streamline investigations and case management with an enterprise-grade system.
- Case linking functionality enables more informed decision-making across your organization.
- Easily modify Case IQ to your processes when there are changes in legislation, internal policies, or team structure.
- Industry-leading security certifications including SOC Type II, HIPPAA, and GDPR standards to protect sensitive data.
- Broadest range of reports and ability to report on any data point captured in the investigation process.
- Powerful access level controls ensure data privacy and confidentiality at all times.
- Standardized analytics that increase reliability and equip teams with valuable data insights.

100+
Countries covered by Whistleblower Security and Case IQ

5,000,000+
Cases logged across organizations and departments

13,000,000+
Employees safeguarded today through Whistleblower Security and Case IQ

Learn more and schedule a demo at **www.caseiq.com**

3 Key Components for a Best-in-Class Speak-Up Culture

A proactive approach to creating a best-in-class speak-up culture requires that you uncover as many incidents as possible, you manage and resolve those incidents in a secure and timely manner, and you use the data you gather to inform changes to your overall program.

Uncover incidents by giving your employees safe, easy ways to speak up

- Offer an employee-friendly case intake experience that is easy to use and creates a feeling of trust.
- Provide employees with the ability to submit their reports in the language they are most comfortable with.
- Ensure that hotline agents are highly trained, empathetic, and able to capture the information that is essential to conduct a proper investigation.

Respond quickly and efficiently with streamlined case management

- Centralize case information in a secure system with strong controls over who has access to sensitive information.
- Automate case assignment, to-dos, reminders, and steps in the process to ensure cases move forward efficiently.
- Configure your case management tool to align with the unique needs of your organization in order to minimize errors and provide reliable results with every investigation.

Use advanced analytics to inform proactive steps for prevention

- Identify trends and issues using the data you've generated with strong case intake and case management.
- Use real-time dashboards and automated reporting to provide proactive insights to your stakeholders.
- Spend less time on compiling data and more time on building recommendations for improvements to your program.

Trusted by Leading Organizations Worldwide

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Schedule a Demo

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