

# The New Gold Standard for Transparency and Safer, Empowered Workplaces

To build a culture of ethical transparency, you need to make it easy and safe to speak up- and you have to be able to resolve those issues that are raised in a fair and timely manner. Combining Whistleblower Security's employee-centric hotline capabilities with Case IQ's advanced case management tools allows you to do just that.



#### **Employee-Friendly Ethics Hotline**

- Secure, anonymous incident reporting for all employees
- One Step Dialling to connect to the Helpline
- Immediate support in English, French, Spanish, German
- Hotline agents are experts in making employees feel safe and getting the right information on the call
- Calls are handled by a live agent- we never put callers on hold
- Average speed of answer is 30 seconds or less
- Interpretation service for over 150 languages
- Location-specific hotline numbers ready to use
  Custom branded greeting- promote your vision,
  mission, values and/or brand

## Case IQ

## Investigator-Friendly Case Management

- Streamline investigations and case management with an enterprise-grade system.
- Case linking functionality enables more informed decision-making across your organization.
- Easily modify Case IQ to your processes when there are changes in legislation, internal policies, or team structure.
- Industry-leading security certifications including SOC Type II, HIPPAA, and GDPR standards to protect sensitive data.
- Broadest range of reports and ability to report on any data point captured in the investigation process.
- Powerful access level controls ensure data privacy and confidentiality at all times.
- Standardized analytics that increase reliability and equip teams with valuable data insights.



100+

Countries covered by Whistleblower Security and Case IQ



5,000,000+

Cases logged across organizations and departments



13,000,000+

Employees safeguarded today through Whistleblower Security and Case IQ



### 3 Key Components for a Best-in-Class Speak-Up Culture

A proactive approach to creating a best-in-class speak-up culture requires that you uncover as many incidents as possible, you manage and resolve those incidents in a secure and timely manner, and you use the data you gather to inform changes to your overall program.



#### Uncover incidents by giving your employees safe, easy ways to speak up

- Offer an employee-friendly case intake experience that is easy to use and creates a feeling of trust.
- Provide employees with the ability to submit their reports in the language they are most comfortable with.
- Ensure that hotline agents are highly trained, empathetic, and able to capture the information that is essential to conduct a proper investigation.



#### Respond quickly and efficiently with streamlined case management

- Centralize case information in a secure system with strong controls over who has access to sensitive information.
- Automate case assignment, to-dos, reminders, and steps in the process to ensure cases move forward efficiently.
- Configure your case management tool to align with the unique needs of your organization in order to minimize errors and provide reliable results with every investigation.



#### Use advanced analytics to inform proactive steps for prevention

- Identify trends and issues using the data you've generated with strong case intake and case management.
- Use real-time dashboards and automated reporting to provide proactive insights to your stakeholders.
- Spend less time on compiling data and more time on building recommendations for improvements to your program.

#### **Trusted by Leading Organizations Worldwide**











#### **Schedule a Demo**



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