

Case IQ's Summarization Copilot: Ensuring Privacy and Security While Benefitting from Generative AI

Generative AI is transforming how professionals in all industries get work done. For incident investigations, there is a natural concern around how Generative AI tools handle the sensitive information that we work with every day. This document is intended to help explain how we've addressed those privacy and security concerns by working with Microsoft's Azure OpenAI Service to build our Summarization Copilot.

Q: Does my organization's data get shared with ChatGPT?

A: When you use the Summarization Copilot, your prompts, outputs and data:

- Are NOT available to other customers
- Are NOT available to OpenAI
- Are NOT used to improve OpenAI models
- Are NOT used to improve any Microsoft or 3rd party products or services
- Are NOT used for automatically improving Azure OpenAI models for your use in your resource

(The models are stateless, unless you explicitly fine-tune models with your training data.)

Your fine-tuned Azure OpenAI models are available exclusively for your use

Q: How are you following responsible AI principles and preventing against harm?

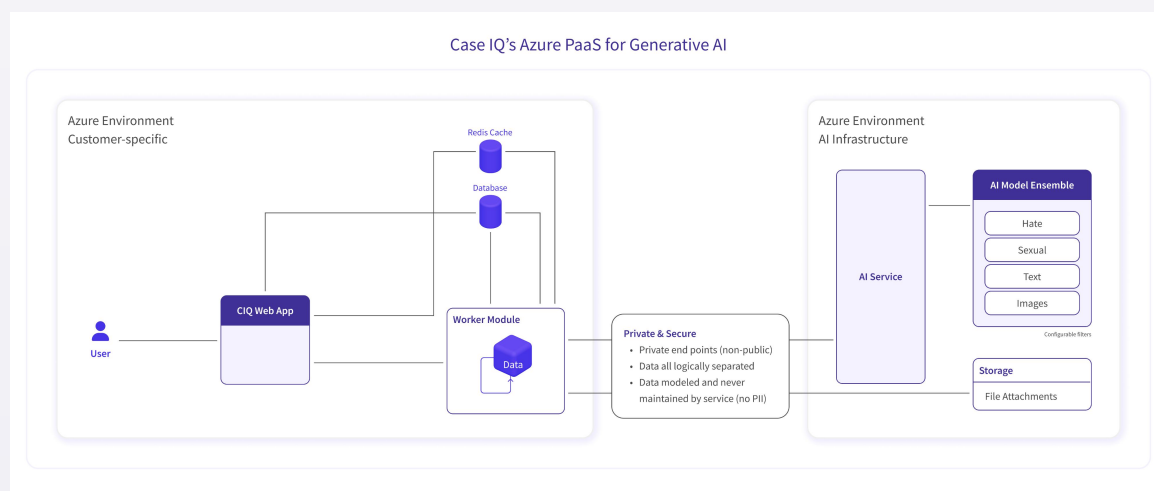
A: The Microsoft Azure OpenAI service has a specific Content Safety procedure that scans content and flags any that indicate potential abuse, preventing them from being incorporated into the service or presented to users.



Q: How is my organization's data secured when I use the Summarization Copilot?

A: The Microsoft Azure OpenAI service has extensive mechanisms to protect from misuse of the service and corruption of the models used in producing results. These are continuously updated as new threats emerge.

The customer data sent to the OpenAI service is not persistent and does not become part of the general OpenAI service dataset. Once the request to the AI service is complete, the data is destroyed.



The information sent will be the only basis for response to the request and no prior customer information is used in the latest response.

Case IQ's regular data privacy and security standards apply to data used in the Summarization Copilot. Data is encrypted both in transit and at rest, and the configurable Access Controls built into Case IQ are applied to the Summarization Copilot as well.

Generate Investigation Summaries- Effortlessly

- Save hours of time and effort spent synthesizing investigation evidence — including any attachments.
- Develop a consistent and thorough approach to final case summaries — regardless of who the investigator might be.
- Ensure all case details are analyzed in every case report.

Schedule a Demo

-  www.caseiq.com
-  sales@caseiq.com
-  1-800-465-6089