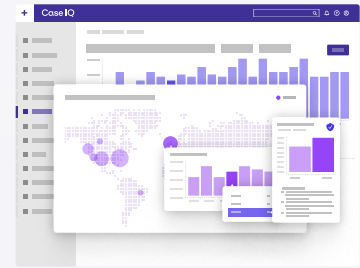# Ethics and Compliance Case Management Tool Comparison

## Case IQ

When selecting case management software for handling Ethics and Compliance reports and investigations, **go with the experts**. At Case IQ, we are 100% focused on enabling Compliance teams to protect against risk today, and into the future.

## Case IQ

### Configurable & Flexible

- Case IQ is configurable by design, which means it easily adapts to your processes.
- Configure the foundation with a Case IQ expert, then take control to make changes yourself.
- Easily adapt Case IQ to your processes when there are changes in legislation, internal policies, or team structure.

### Advanced Analytics & Insights

- Broadest range of reports and ability to report on any data point captured in the process.
- Standardized analytics increase reliability and equip teams with valuable data insights.
- Award-winning business intelligence (BI) tool makes it easy to share, broadcast, and present insights as well as make informed decisions.

### Market-Leading Expertise & Dedicated Support

- Over 20 years of expertise in providing investigative case management solutions to ethics teams.
- Customers are assigned a dedicated Account Manager and Customer Experience Advocate.
- Dedicated hotlines and flexible intake methods to support your employees' willingness to speak up.

### Scalable Across Departments

- When workplace investigations involve more than one department, Case IQ scales across HR, ER, LR, Ethics & Compliance, Legal, Security and more.
- Case linking functionality enables more informed decision-making for organizations.

### Trusted by Ethics and Compliance Teams Worldwide

**SIEMENS**   **hp**   **GSK**   **UPS**

## Alternative Solutions

### Rigid One-Size-Fits-All "Repository" Systems

- Rigid systems become "repositories" for case information, while casework is completed elsewhere.
- This limits efficiency and restricts availability of data to inform and drive improvements.
- With rigid software, reliance on provider's release schedule can mean months of delay for changes your team needs now.

### Canned Reports

- Often pre-determined with simple standard reports.
- Can't be easily edited within the system, which requires exporting sensitive data into Excel and more work from your team to gain insights.
- Informed decision-making is difficult given the data sets provided are unreliable and incomplete.

### Shared Support

- Other providers have grown through acquisition and are focused on many different priorities.
- Lack of dedicated support slows down investigation teams when under pressure to deliver results.
- Shared hotlines lead to poor employee experience and reduce the transparency in your organization.

### Siloed Departmental Software

- Siloed software solutions limit the ability of organizations to share key issues across departments.
- Essential information and evidence that may be in another department cannot be discovered and utilized when the software is siloed.

### For more information about Case IQ

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