

Ethics and Compliance in Municipalities

Municipalities strive to operate with the highest level of honesty and integrity. However, rules of acceptable behaviour may differ between employees and elected city officials.

Municipal governments are constantly scrutinized by the public. Because of this, ethics and compliance should remain a constant focus in daily business operations because public trust can quickly diminish if unethical behaviour is not stopped.

Trust in government means holding a positive perception about the actions of council and employees. To accomplish this, municipalities commit to improving transparency and accountability to their residents. By providing an anonymous way to report suspicion of wrongdoing, and effectively investigating reported suspicions, trust can be maintained.

The longer misconduct is allowed to happen without being reporting, it places harm on the safety and trust of the public. Our Anonymous Ethics Hotline services allow employees and the public to speak up on suspicions of misconduct while maintaining anonymity for the person reporting.

Stop Fraud, Waste and Abuse



Complete Anonymity

Complainants can decide how anonymous they want to be. Our system includes statements ensuring the complainant's anonymity in the event they choose not to share any contact information.



Instant Report Notification

Dedicated City Reviewers will be notified instantaneously via an email that does not contain any sensitive information. A link from the email directs the user to the system where they use their own unique username and passwords to login.



User Authentication

Each time a user logs into the *IntegrityCounts* system, the system securely authenticates the user based on information provided compared against 'information we hold'.



Processing Emergency Tips

When a complaint has been filed that falls into the category of urgent or emergency, designated City Reviewers will receive an instant SMS text and/or email notification alerting them to the emergency complaint.



Data is Encrypted

All data is encrypted using 256-bit AES algorithms while in transit and rest, and in archived instances. Data can only be accessed through the client-facing web application via controlled user access and pass.



System Integrity and Security

MS Azure data centres use maximum security protocols for physical safeguarding of their data centre and use a variety of tests to electronically test the integrity of data and systems.

Our Services Include



Ethics Hotline Services

We offer a robust Hotline service to provide your organization with a trustworthy ethics reporting process, ensuring employees and the public feel safe and secure when reporting suspected misconduct.



Case Management

Our *IntegrityCounts*™ Case Management application is a modern, highly intuitive system providing your organization with a simple, customizable web-based confidential ethics reporting system that increases employee engagement to nurture a culture of ethics and integrity.



Speedy Implementation and Quality Service

Our high quality and attentive implementation process helps to get your organization up and running quickly with ongoing support available when you need it.



Customization

Whether large or small, we offer practical customization options to meet the unique needs of your organization.



In-Person Reporting

For employees who report wrongdoing in-person to a manager, the manager has the ability to file that report on behalf of the employee in a secure system.



Data Privacy & Security

WhistleBlower Security's data servers are located in Canada, providing clients with strong data privacy and security capabilities, meeting worldwide privacy standards. We are ISO 27001 Certified.

FOR MORE INFORMATION

Contact WhistleBlower Security at 1-888-921-6875, email us at info@whistleblowersecurity.com, or visit our website at www.whistleblowersecurity.com

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